

JEWELL WINSLE

MAY 02 2003

FCC MAIL ROOM

April 28, 2003
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing
the Telephone Consumer Protection
Act of 1991

Billings, MT, Teleperformance USA
TSR

I feel as though my job does a service for those people who are too busy to otherwise review the mailings they receive. I feel that most of the products and services do benefit the people to whom I sell to.

Being single my job is very important to me. Like most people my age, the job market is geared toward younger people, and part-time, so as the companies do not have to pay insurance and other benefits.

The impact the lost of jobs to my community would hurt even more....

parents, college students, and elderly. With the flexible hours, it helps everyone meet their schedules.

I have been in Telemarketing for six years and have sold many products, and services. Some of the services, I've sold help stop Telemarketers, such as caller ID, Privacy manager, and others.

I feel people have the right to simply refuse our services and hang-up the phone. They also have the right to be put on a DNC list if their state has one.

I don't feel as though anyone has the right to take away jobs that are much needed. People should be more patient to Telemarketers, and respect that we are only doing our jobs.

Diana Gorby
139 Prickett Ln #13
Billings, MT 59101

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SERIALIZED INDEXED

April 28th 2003

MAY 02 2003

FCC-MAIL FCC

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. SW
Washington D.C. 20554

Re: C6 Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

My name is Joann Miller and I am
employed by Teleperformance USA in Billings
Montana. I am a TSK and although it
is not the most glamorous job, it pays
the bills.

I am currently working myself through
college and trying to support a small family.
If I were to lose my job due to the FTC
do not call list being put into effect, I would
be forced to drop out of college. This means
I would have to find another job in order
to support my family. This might also cause
me to go on AFDC which I strongly
oppose, costing the government more money
in the long run.

By imposing the National do-not-call list, any hope of living a better life would be close to being lost.

This, in short, is why I oppose the National do-not-call list and restrictions on Predictive Dialers. So please consider the implications of this list.

I fully support TeleperformanceUSA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Sincerely,

Josh Miller

2040 Burnstead Dr.

Apt # 6

Billings MT 59101

April 28th 2003
Commissioner Secretary
FCC
445 12th Street, SW
Washington D.C. 20554

RECEIVED & INDEXED
MAY 02 2003
FCC - MAIL ROOM

Re: Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- I work in Billings MT at Teleperformance USA
- My job title is a TSR
- I feel that I work in a really good atmosphere and with a lot of nice hard working people. It's the first job I liked to work and I hope to be able to stay with Teleperformance for awhile.
- I feel like the products we sell are helpful and money saving to consumers.
- My job is really important to me. It's helped me keep up my payments on my home. If I didn't have this job I don't know how I could've managed to support my family and pay my bills.
- So if I lost my job it would hurt me and my family a lot. I would

- my bills.
- I totally support Teleperformance USA's and the American Telemarketing Association's proposal ~~to~~ to the FTC rules. Because if you pass DNC law you will put hundreds of people out of a job. And that is not fair to us that are just doing our job like everyone else.

Thank you for your full consideration on this topic

Sincerely
Amanda Dalton
2224 Hwy 87 E #1160
Billings, MT 59101

April 25, 2003

RECEIVED & INDEXED
MAY 02 2003
FCC - MAIL ROOM

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445- 12th Street SW
Washington, D.C. 20554

Re: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

To Whom it May Concern:

I am a Telephone Service Representative working for Teleperformance USA in Billings, MT. I have worked here a little over a year.

Teleperformance is a reputable people-oriented company. I have never been encouraged to lie or deceive the customer in any way. The programs we sell have great features that save people money. I am monitored every day to ensure that I am presenting the programs benefits accurately to the customer.

I enjoy my job and the variety of different people. I talk to every day I have talked to old people who were lonely and needed a minute of my time. I am always polite to everyone I talk to.

My husband of 20 years abandoned me and my two children 7 months ago. Without my job at Teleperformance, I would have to get help from the government to

I am the sole support for my two minor children and I don't know how I would support them if I lost my job. I am a decent person who sells good products to good people. Why do you want to eliminate my job??

I oppose the National Do-Not-Call list, and restrictions on Predictive Dialers. We already put anyone who does not want to be called on the DNC list Voluntarily. I support Teleperformer USA and the American Telemarketing Assn proposed modifications to the FTC rules.

Please do not eliminate my job. I am a single mother supporting two children and I need it.

Thank you for your full consideration on this topic.

Mary Alice Jatsha
MARY Alice Jatsha
2925 Chapman Lane
Billings, MT 59102

April 28, 2003

U.S. POSTAL SERVICE
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MAY 02 2003
U.S. MAIL 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Re: EG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

I work at Billings, Montana at
Teleperformance U.S.A. as a TSR.

As a telephone sales representative I provide
a valued service to customers by being
able to explain benefits of programs to the
customer. This direct interaction is a
valued service in the sales capacity that
I provide.

Many of the programs I offer do provide
a value to many people. I find many
people enjoy these offerings.

I rely on my job not only for myself but
for the well-being of my children as well. Without
this job there will be extreme hardships.
With the unemployment as high as it is, decent
jobs are hard to find. Nobody wants to be
a burden on society - O . I . . I . . .

happen. Not only to myself, but many others.
This is I am sure not the intention.

Also I feel that a National DNC registry
is NOT needed. Consumers who do not
wish to receive calls of this type need
to be aware that all they need to do is let
the credit card company know. I feel that
the money spent on this is a waste and
Federal money should not be used. ~~+ \$1~~

I support Teleperformance USA's and the
American Telemarketing Assoc.'s proposed
modifications to the FTC rules.

Thank you for your full consideration on this topic,

James Kuykendall
801 N 16 St.
Billings, Mt. 59101

4-28-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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MAY 02 2003
FCC - MAIL ROOM

KG Docket # 02-278

I work in Billings, MT at Teleperformance USA I'm a TSR and personally enjoy the experience of dealing with the people who enjoy the products that we offer and the people who don't want us to call and the ones that don't appreciate the service always let's us know. The far out weighs the bad. If you approve the national NWC list, not only are you taking away thousands, maybe millions, of jobs, but you would also be taking services away from thousands of people. I have a 10 month old little girl to support and raise and right now I'm making good money, meeting good people and supporting my family not having to work 2 or 3 jobs. I can still spend time with my family.

Thank you for your full consideration on this topic.

Joseph Stephens
235c Ave. C # 6
Billings, MT 59102

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

REVIEW & INSPECT

MAY 02 2003

April 28, 2003

CG Docket #02-278

To whom this may concern

I, Carol Bouley, love my job. The people I speak to everyday make me feel so important. I lost my business two years ago of 14 years of a bar-restaurant of which I & my husband ran. It was a mom & pop operation & we didn't know at all what we going to do. My husband is 65 & Chronically ill & I am 61 with no training or a job degree & no income. I ended up having gall bladder surgery - they found spot on my lung, had lung reduction surgery & do soon as released from work I went to work at Telesuppliance USA. This enabled us to live & survive this gone us back our independence. The people for the most part love us to call Telesuppliance consists of your daily newspaper - Television - Butte Weekly - Mail - commercials - billboards & on & on. This enables a lot of people to live & work that couldn't.

Carol Bouley (406)782-4729
1821 Garfield Lane

April, 28, 2003

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MAY 02 2003

FCC - MAIL ROOM

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 Lth Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Hi, my name is Jamie Tipton & I am a TSR here in Billings MT. I am greatful for the oportunity to offer these saving to the card holders. Some of the benifits in the programs are so great I wish I had them for my self. This job is good for me because of the benefit & the hours if I miss some time I can still make it up & meet the hrs. I need. If I were to lose my job it would be hard to find anything to compare ~~to~~ with what I have now. I oppose the National DNC list & restrictions on Predictive Dialers & that ~~we~~ I support TRUSA & the American Telemarketing Association proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Jamie Tipton

1537 west chester sq E #1
Billings MT 59105

4/28/03

to: FFC

Commission's Secretary
Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

CG Docket #02-278

SERVED & FILED

MAY 02 2003

Kaisten Paulson
2011 YellowStone
Billings, MT
59102

- Billings MT, TSR Tele performance USA
- I really love my job and A lot of people appreciate our calling them. And if some one really doesn't what any calls, its up to them to even accept the calls. I would rather people use privacy manager or screen their calls. than put me and my younger brother out of work.
- IV been doing this for a year and half now, and if so many people didn't enjoy talking to me and the services I provide them with, I would not still be waking up at 6am every day, working full time. And sending my little brother down the same road. Sales run in the blood, you either love or hate it. This registry will reduce the calling market place by as much as 60%. And I think that's unfair, I know people who dedicate their lives to this. Think without a doubt to will effect more people in a negative way than positive.

Bette J Abelman
440 Clark
Billings MT
59101

April 28, 2003

Commission's Secretary
Ofc of the Secretary
FCC
445 12th Street
Washington DC 20554

RECEIVED URGENT
MAY 02 2003
FCC-MAR

RE: [REDACTED] CG Docket # 02-278

To Whom it May Concern:

I work for Teleperformance USA, Billings MT as a telephone sales representative.

I enjoy my job, where I provide the customer I call with the opportunity to purchase a variety of products and services.

This job gives me the ability to provide a home, food, clothing, etc., for myself & my child. If current legislation is passed, I will be unemployed & possibly forced to apply for welfare benefits in order to support my family due to the current economy in Billings, Montana.

I oppose a National DNC List & restriction on predictive dialers, as they mean the loss of my job. I support the America Telemarketing Assoc proposed modifications to the FTC Rules.

Thank you for your consideration.

Bette J. Abelman

4-28-2003

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MAY 02 2003

FCC-MAIL ROOM

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: CG Docket No. 02-278

My name is Sharon Wilson and I am employed by Teleperformance USA, located in Billings, MT. My job title is a TSR, which means I contact consumers regarding discount services to enable them to save money.

I'm concerned about my job as a teleservice employee and about the devastating effect a National Do Not Call list would have to millions of people including myself. The economy is already hurting because of businesses closing due to government regulations controlling business owners - very more - and this is what we call a free country? What happened to freedom of speech? Let's modify the rules, save millions of jobs, and allow the FTC & FCC to concentrate on real problems that need to be solved in this country -

Sincerely,
Sharon Wilson #0
820 Arlington St.

MAY 02 2003

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FCC MAIL ROOM

04-78-03

Ref. C.H. Docket No. 02-278
Rules & regulations implementing the Telephone
Consumer Protection Act of 1991.

I work for Teleperformance USA, in Billings,
MT. call center, Client services, via TSR.

I like my job & feel as if we provide a good
service & good products.

Teleperformance employ approximately 70
people, that depend on a pay check, every
2 weeks. Losing our jobs will affect the
already hurting economy.

I oppose the National DNC list & restrictions
on Predictive Dialers & support Teleperformance
USA's & the American Telemarketing Assoc.
nation's proposed modifications to the FTC
rules.

Thank you for your full consideration
on this topic.

Jana Frost
12611 Phyllis Ln #55
Billings, MT.

59102

April / 28 / 03

RECEIVED APR 2003
MAY 02 2003
FCC MAIL ROOM

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. SW

Washington, D.C. 20554

Ref: CGB Docket No. 02-278 Rules & Regulations Implementing
the Telephone Consumer Prot. Act of 1991

....I work in Billings, MT at Teleperformance USA
as Teleservice Representative (TSR). We offer discounts
to benefit the customer. I like my job, and the
services we sell, some people like them, and some
don't. But I think the new law stupid, because I
think people who encourage the new law are folk
with Bad Attitudes, Bad manners, and Bad temper
who get upset about a phone call. This kind of
job puts food on the table and clothes on my back.
and in Montana this is a good paying job for
being the lowest paying state for jobs in the
nation. If this job goes, many families would have
a hard time trying to make it. But FTC doesn't
care. I oppose National DNC list, and support
TPUSA and American Telemarketing Association
proposed modifications to the FTC rules.

**ITS NOT THE END OF THE WORLD, IF SHORT
TEMPERED CUSTOMERS GET A PHONE CALL**
Thank you for your full consideration on this topic.

* Grey Big Hair

* 2365 Ave C #7 Billings, MT 59102

April 28, 2003

Commissioner's Secretary,
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington D.C. 20554

MAY 02 2003

FCC-MAIL-2003

I work in Billings, MT at Teleperformance Call Center. I'm a TSR here. I enjoy working here with my co-workers. I call preferred credit card members and give them opportunities to get benefit packages. I think they are great programs. My job is the only income my family receives. I have 3 children a 6 year old daughter, 5 year old son, a 1 year old daughter and a baby that's due June 3, 03. I don't know what would happen to my family if I lost my job. I oppose the National DNC list and restrictions on Predictive Dialers.

I fully support Teleperformance USA and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Jody Reynolds
801 5th 19 St.
Billings, MT 59101